

Trends '24: Archiving and document management

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Neu-Isenburg, 13. December 2023 - The changes identified in the DSAG Investment Report 2022 gave the SAP community an initial indication of the trends to expect in the coming year: Top of the list alongside cybersecurity: AI, automation and sustainability. This results in the following forecasts for document and archiving management:

1. The AI traffic lights are green

AI will gradually conquer other areas and thus also find its way more intensively into archiving. As things stand today, it will not make sense to have your own AI for every application in the company. For this reason, the AI solutions from the major providers, such as SAP, will become more professional. Surrounding systems, such as archiving and document management platforms, should therefore see themselves as important suppliers for these systems, from whose further development they will also benefit. Delivering data cleanly and providing flexible and cloud-native interfaces - this should be the focus of future-oriented document management solutions. And AI brings another advantage to the topic of archiving: hidden archiving obligations, for example in SharePoint, or due to GDPR relevance, can be identified, classified and ultimately implemented more easily.

2. IT automation

Cloud-native approaches and container solutions will continue to increase. As a result, the degree of automation of the entire IT and therefore also of archiving will increase - all by itself. This has the advantage that administrators have less work to do to develop and implement archiving concepts that comply with guidelines, because the greater the degree of automation, the fewer "annoying" manual, error-prone archiving processes. This in turn relieves the burden on IT and users and also improves the image of archiving.

3. ESG increases the sustainability level of companies

The climate protection requirements adopted by the EU in the form of the ESG will take effect for the first time in 2024. Initially, only large companies will be affected by the reporting obligations, but suppliers are already indirectly involved and SMEs will also see new sustainability concepts on the agenda in the coming years. The aim is to gradually improve sustainability in companies. In the context of archiving, any kind of quality check of the software with regard to the footprint is desired! How does the supplier work, how does the solution work, what resources are required for implementation and operation? In particular, "cleaning out" the archived documents can be part of a forward-looking ESG concept for archiving.

KGS Software GmbH

KGS Software GmbH, headquartered in Neu-Isenburg near Frankfurt am Main, has been the digital archive specialist for top companies worldwide for over 20 years. Data and documents from SAP as well as documents from other leading applications are migrated and archived using high-performance, lean software. Under the brand "tia®" - the intelligent archive - the archive manufacturer has been uniting all kgs product modules into a common vision of the intelligent document archive since 2020. tia® stands for autonomous archiving, is connectable to any applications, storage solutions and cloud technologies and offers companies the single point of truth (SPoT) for accessing documents. kgs has been certifying ArchiveLink® and ILM interfaces for SAP worldwide since 2005 and is a global SAP Value Added Solutions Partner. Also, the tia® CMIS interface was officially certified by SAP in 2022 as the first in the market.

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